

About Us

Mission Statement:

To provide professional, compassionate care to individuals, while maintaining their independence and quality of life, in their home or community settings.

Solvis Home Healthcare, a unit of Solvis Healthcare, Inc., provides home health care personnel and related services to individuals in their homes. Since 1995, we have been providing 24/7 care to the aged, handicapped, and homebound population. Founded and staffed by practicing nurses, our caregivers meet the urgent and growing need for in-home care and more effective care management.

We provide clients with a single source for all their home care needs, including treating clients with Alzheimers and dementia. We understand that creating a warm, caring environment is an essential ingredient in the well-being and expedient recovery of our patients.

Seniors - Family caregivers - Families who are geographically isolated from a loved one - Firms seeking to help their employees - Healthcare providers endeavoring to deliver more effective long-term care

We are a leader in homecare and a trusted companion in providing a wide range of quality personal in-home care options to enable patient to live and receive medical care at home. We offer services 24 hours a day, 7 days a week throughout Southeastern Michigan and in Southern California.

Senior programs - Health and wellness - Intensive behavioral support - Recreation planning - Closed head injury assistance - Communications and socialization skills - Special care needs for children

Solvis Home Healthcare has valuable experience that represents a wide spectrum of the personal in-home care process: assessing needs, developing a care plan, locating professional assistance, identifying the products and services required to implement the care plan, providing quality in-home care, and monitoring care delivery over time.

Guiding Principles: Solvis Home Health Care will....

- 1) Function as a team and be accountable to our clients, employees, and shareholders.
- 2) Demonstrate commitment to the philosophy and process of "Continuous Quality Improvement."
- 3) Foster open and honest communication
- 4) Consciously model ethical behavior.

- 5) Respect and value diversity.
- 6) Provide the highest level of customer service to our clients and each other.
- 7) Promote an environment of respect and dignity.
- 8) Be an innovator in the services we offer our clients.
- 9) Value our employees as our most important resource.
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Scope of Services:

WE FOCUS ON QUALITY: For the ill, injured, and aging, living at home is an important part of the quality of life; however, recovery and living at home independently presents unique and lasting challenges. For family members, balancing care for loved ones with their own needs poses a broad set of difficulties. Solvis Home Healthcare is a family's trusted companion and a leader in providing personal in-home care solutions and services for seniors 24 hours a day, 7 days a week - wherever home may be. Our trained specialists create and implement a comprehensive plan of care that empowers patients to recover and live at home and brings peace of mind to everyone touched by the process.

The Solvis Home Healthcare difference is found in our unique combination of capabilities and services:

- 1) In-home profiling and care plan development by experienced professionals;
- 2) Superior caregiving services provided by carefully screened and trained Care Partners;
- 3) Ongoing family updates and dialogue;
- 4) Streamlined administrative systems that enhance our Care Center team's ability to focus on customer service;
- 5) State-of-the-art scheduling and monitoring programs;
- 6) Technologically advanced, highly personalized and Internet-enabled information systems.
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WE FOCUS ON PEOPLE: Solvis Home Healthcare delivers the best care possible, the best way possible, because our culture is founded on providing high-quality personalized care for seniors and their families.

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We have developed proprietary programs to attract and retain the best personal in-home care workers in the industry. Simply stated, our goal is to be the "employer of choice" for caregivers. Starting with comprehensive referencing, background checks and screenings, we constantly strive to ensure quality staff at every point of contact. As a key ingredient to caregiver retention, motivation and quality, Solvis Home Healthcare is committed to ongoing training and development programs to foster a unique culture of professionalism. Solvis Home Healthcare has assembled an

innovative and experienced management team that is streamlining operations throughout the organization so that our time and energy are devoted primarily to developing our employees and caring for our clients.

WE FOCUS ON CARE: Solvis Home Healthcare has an integrated administrative system that significantly reduces paperwork at our Care Centers. The result: more time is devoted to personally servicing the needs of our clients. The innovative processes include an integrated scheduling, billing and payroll program; highly personalized client inquiry and intake processes; and telephonic tracking and monitoring systems. These proprietary tools enable our staff to increase ongoing contact with our clients and ensure that care plans are up-to-date. In the home, a dedicated team of trained professionals supports our clients - enabling these individuals to maintain their independence. Our caregivers - our Care Partners - provide nursing and treatment as dictated by physicians and, in the case of seniors, assistance with activities of daily living such as bathing, dressing, going to the toilet, moving throughout the house, feeding, meal preparation, shopping and light housekeeping. Our services variously include:

Hourly and Live In-Home Care - Care Management - Free Comprehensive In-Home Assessment - Create a Written, Detailed Care Plan - Bathing, Dressing, Toileting - Transfer, Incontinence Assistance - Light Housekeeping, Laundry - Grocery Shopping, Meal Preparation - Companionship - Coordinate Billing with Long Term Care Insurance

WE FOCUS ON SOLUTIONS: Our goal is to empower clients to craft an at-home solution that fits with their unique set of needs and desires. Solvis Home Healthcare goes one step further by providing Care Coordination services that can manage all aspects of a client's care and represents a meaningful alternative to facility-based living.

Solvis Home Healthcare begins with an online profile, followed by an in-home evaluation by a Solvis Home Healthcare Client Care Coordinator, a trained home-care professional who meets with the patient and the family. This profiling is part of our holistic approach that addresses the physical, mental, emotional, social and environmental aspects of the patient's living situation. A comprehensive and personalized plan of care report is then prepared for the client on an individual basis.

Each client and his or her family are directly linked with a Solvis Home Healthcare Care Coordination Team. This team provides an easily accessible, single point of contact with Solvis Home Healthcare: monitoring, updating and scheduling all aspects of an individualized plan of care. The Care Coordination Team offers comprehensive solutions to challenges faced by our senior clients. The results: a dedicated team providing services that bring peace of mind, comfort and the resources required to recover in place, at home.